

**ANNEXURE “H”**

To ensure that our customers receive the highest quality purified bottled water, the following equipment and procedures must be used and applied as from the date of installation of the plant.

1. Municipal Quality water which meets the required SABS Standard is to be purified through an H2O International Water Treatment plant as specified by Gordon Reid of Reidline Services (or any other approved laboratory). Such specification and recommendation must be received by the Franchisor and Franchisee before any installation or bottling takes place.
2. Once the water has passed through the specified H2O International Water Purification Unit it then needs added bacteria removal by passing this purified water through our large UV Light.
3. A HealthWay Deodorizer (HWDE01) must be installed in the bottling room in order to effectively kill the bacteria and micro organisms that might be present in the air.
4. All caps and bottles have to be rinsed with water that has hydrogen peroxide in it or an ozone system to ensure that any bacteria are killed.
5. The premises in which the equipment is housed and the bottling takes place, must meet the Department of Health Standards. Once the bottling plant has been installed an inspector is to be called out in order for him to inspect the installation, give their approval and issue the Health Certificate. Such Certificate must be displayed prominently in the reception area. All Government regulations relating to the bottling of water, including the **bottling regulations** must be adhered to.
6. The equipment used must be serviced and maintained as per the manufacturer's and / or, the Franchisor's, recommendations.
7. A water meter must be installed after the water filtration plant, in front of the bottling station.
8. Filled bottles must be stored preferably indoors and away from any direct sunlight.
9. The customers ordering the product produced must receive the goods on time and the service provided must not bring the good name of the **Franchisor** into disrepute.
10. Only Suremix 100 that is supplied by Afrox, can be used for carbonating the water.
11. The labels used must meet the legal requirement for bottled water at the time.
12. The flavors remain as developed before the effective date with product supplied by Fruition. No artificial flavours that may have negative health side effects may be used.

13. Once a month, at the Franchisee's cost, one bottle, which is randomly selected off the production line, must be sent off to Gordon Reid of Reidline Services (or any other approved laboratory) for testing. Test results must be emailed to the H2O Support Office for the attention of Emile Berries.
14. The Franchisor is entitled to also send Swift Laboratories or a nominated representative to draw a water sample off the production line and have the water analyzed and laboratory tested. The cost of the test will be carried by the Franchisor provided that the microbial count is within the acceptable levels as determined by Gordon Reid of Reidline Services (or any other approved laboratory). If the sample is outside the acceptable levels, the cost of such a test and the cost of retesting once the required maintenance has been completed, will be carried by the Franchisee.
15. The Franchisor reserves the right, in consultation with, and/or, recommendation of, Reidline Services (or any other approved laboratory), to require such changes to, or replacements of, Purifying Media and Purifying Equipment as may be, or may become, necessary from time to time, in order to maintain a high standard in the Water produced by the Franchisee.

The **Franchisor** has the right to withdraw the rights to bottle purified water at any time, if any of the above terms have not been met.