

Tony Marchesini - H2O International

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Sent: Friday, August 11, 2006 3:21 PM
Subject: Cosmetal - Non-stock items / Special orders

Dear Franchisees

Regarding shipping or flying in of Cosmetal Non-stock items , please note that we will quote a price on each potential order separately . We will require one week's notice to do the necessary costing to establish a price. Prices will vary depending on the number of units shipped and the exchange rate at that time.

Please note that Cosmetal do not carry stock and their lead time from date of order is 4 weeks to produce the stock ordered.

In addition to the production time, the lead-time from shipment to delivery to H2O Head Office by Sea is 6-8 weeks. The lead-time from shipment to delivery to H2O Head Office by Air is 2-3 weeks.

A 50% deposit must be paid on order before we can place our order.

Also please note NO returns on these special orders will be allowed.

The previous Non-holding Cosmetal stock Price list to ship or fly in issued February 2005, does no longer apply.

Regards

8/11/2006

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