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## **H2O INTERNATIONAL SA DIRECTIVE**

Directive made this 5 day of April 2017

Water test results to ensure quality control

To ensure that all H2O customers have the highest quality water, H2O requires each Franchisee to submit at least one sample of water that is being bottled by the Franchisee to Gordon Reid of Reidline Services (or any other H2O International approved laboratory) in order to be tested.

Each Franchisee must submit the sample(s) of water to Reidline Services during the course of each quarter timeously by the middle of each quarter in order for the test results to be submitted to H2O Head Office in Tokai, Cape Town for the attention of Ken Lister by the end of such quarter.

For the avoidance of doubt, the first quarter shall begin on 1 January of each year, the second quarter on 1 April of each year, the third quarter on 1 July of each year and the last quarter on 1 October of each year.

Yours sincerely

TONY MARCHESINI

Managing Director / Franchisor H<sub>2</sub>O International SA (Pty) Ltd